

PRIVACY POLICY

Notice on the Processing of Personal Data

This document describes how users' personal data are processed. This privacy notice is provided in accordance with applicable personal data protection legislation to users who interact with the company, within the framework of Regulation (EU) 2016/679.

This privacy notice is provided pursuant to Articles 12, 13 and, where applicable, 14 of Regulation (EU) 2016/679 ("GDPR"), as well as Italian Legislative Decree No. 196 of 30 June 2003, as amended by Italian Legislative Decree No. 101 of 10 August 2018 (the "Italian Privacy Code").

This notice applies only to this website/management platform and not to other websites that users may access through links on our website.

The "Data Controller"

The Data Controller is VET International S.r.l., VAT No. and Tax Code 10912680963, with registered office at Via Carlo Farini 81, 20159 Milan, Italy.

Data subjects may contact gdp@vetinternational.eu regarding the processing of their personal data and the exercise of their rights under the GDPR.

Place of data processing

The related processing activities are carried out solely by technical personnel of the departments authorised to process the data, or by persons appointed to perform occasional maintenance operations.

Processing may take place at the Data Controller's premises and at the premises or infrastructure of providers appointed, where necessary, as Data Processors pursuant to Article 28 GDPR. Personnel are authorised and instructed according to their duties.

No data deriving from the web service are disclosed or disseminated, except as stated in the sections "Disclosure of data to third parties", "Transfers to third countries" and in the specific notices relating to individual events or services. Data are not made public unless this is expressly envisaged, communicated to the data subject and supported by an appropriate legal basis.

Source of the data

Data are generally collected directly from the data subject. In some cases, they may be received from promoting scientific associations, bodies, companies, employers, sponsors, organising secretariats, registration platforms or other parties that have lawfully collected the data. In such cases, where required by Article 14 GDPR, information on the source and categories of data processed will be provided within the time limits prescribed by law.

Purposes of processing and legal basis

Personal data provided by users who submit requests or wish to use the services or products offered, or receive further specific content, are used solely to respond to such requests or to provide the requested service or performance, and are disclosed to third parties only where necessary for those purposes. The legal basis for such processing is the need to respond to data subjects' requests or to perform activities under agreements entered into with them.

Data will be used for communication, promotional and marketing purposes in relation to events relevant to the user's activities. With the user's express consent, the data may be used for commercial communications concerning additional products or services offered by the Data Controller. Such data will be retained and used for a period of 10 years. The legal basis for this processing is the data subject's freely given consent.

Outside these circumstances, users' data are retained only for as long as strictly necessary to manage the processing activities, within the limits prescribed by law.

In particular, data may be processed for the following purposes and on the following legal bases:

- technical management, operation and security of the website, and prevention of abuse, fraud and unauthorised access: the Data Controller's legitimate interest pursuant to Article 6(1)(f) GDPR, subject to balancing against the rights and freedoms of data subjects;
- management of contact requests, quotations and pre-contractual activities: performance of pre-contractual measures taken at the data subject's request pursuant to Article 6(1)(b) GDPR;
- registration, participation and organisational, administrative and logistical management of events, courses or congresses: performance of a contract or pre-contractual measures pursuant to Article 6(1)(b) GDPR;
- administrative, tax, accounting, insurance and CME obligations, and obligations towards competent authorities or bodies: compliance with legal obligations pursuant to Article 6(1)(c) GDPR;
- management of any complaints or disputes and protection of the Data Controller's rights: legitimate interest pursuant to Article 6(1)(f) GDPR;
- sending newsletters and promotional or commercial communications by email or other channels: the data subject's consent pursuant to Article 6(1)(a) GDPR, without prejudice to any cases permitted by applicable law;
- any publication of images, audio/video recordings, testimonials or content attributable to the data subject: consent or another legal basis specifically communicated in the relevant notice or release form.

Types of data processed

Depending on the services used, the following categories of data may be processed, in addition to browsing data and data provided voluntarily:

- identification and contact data, such as first name, surname, email address, telephone number, address and personal details;
- professional and affiliation data, such as role, profession, specialisation, institution, company, professional body or relevant association;
- administrative, tax and billing data, as well as payment information; full payment-card details, where applicable, are generally handled directly by payment service providers;
- data relating to registration, participation, organisational and logistical preferences, and accommodation, travel, catering and transfer services;
- communication preferences and evidence of consent given or withdrawn;
- content and data submitted through forms, emails, abstracts, papers, questionnaires, surveys or support requests.

Browsing data

The IT systems and software procedures used to operate the websites acquire, during their normal operation, certain personal data whose transmission is implicit in the use of Internet communication protocols. This information is not collected to be associated with identified data subjects; however, by its very nature, it could allow users to be identified through processing and association with data held by third parties. This category includes the IP addresses or domain names of computers used by users connecting to the website, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server response (successful, error, etc.) and other parameters relating to the user's operating system and IT environment. These data are used solely to obtain statistical information on website usage, verify correct operation and ensure security. The data may be used to establish liability in the event of suspected cybercrime against the website.

Data provided voluntarily by the user

The optional, explicit and voluntary sending of emails to the addresses indicated on the website entails the subsequent acquisition of the sender's address, which is necessary to respond to requests, as well as any other personal data included in the communication. Specific summary notices will be provided or displayed on website pages dedicated to particular services available on request.

Users are requested not to submit data that are irrelevant or excessive in relation to the request. Where data relating to third parties are submitted, the user must be authorised to disclose them and, where necessary, must have informed those parties.

Special categories of personal data

For the provision of specific services, information concerning food allergies or intolerances, disabilities, accessibility requirements or other information capable of revealing a person's health status may be collected. Such data will be requested only where strictly necessary, processed with enhanced confidentiality measures and on the basis of one of the conditions set out in Article 9 GDPR, generally the data subject's explicit consent or another applicable condition. Providing these data is optional, but failure to do so may prevent the requested personalised service from being provided. These data will not be used for promotional purposes.

Cookies and other tracking technologies

A cookie is a text element stored on the user's device. Cookies may facilitate browsing, enable the website to function, measure traffic or, where the legal requirements are met, enable additional features and personalisation activities.

Optional and mandatory provision of data

Apart from the provisions concerning browsing data, users are free to provide personal data in order to request the services offered by the Data Controller. Failure to provide such data may make it impossible to fulfil the request.

Processing methods and security measures

Personal data are processed using paper-based, IT and telematic tools for the time necessary to achieve the purposes for which they were collected. Specific technical and organisational measures are adopted to prevent data loss, unlawful or improper use and unauthorised access.

The measures are reviewed periodically in light of the risks, the nature of the data and technological developments. Access is granted exclusively to authorised persons or providers contractually bound by confidentiality and security obligations.

Data retention periods

Data are retained for the period necessary to pursue the purposes set out in this notice and will be deleted or anonymised at the end of the relevant period, unless further retention is required to comply with legal obligations, respond to requests from authorities or establish, exercise or defend legal claims.

- Contact and quotation requests: for the time necessary to respond, unless a contractual relationship is established;
- contractual, administrative, accounting and tax data relating to events or services: for the duration of the relationship and, as a rule, for 10 years from its termination or from the end of the relevant financial year, without prejudice to longer periods in the event of disputes or specific obligations;
- data required for CME compliance or other regulatory obligations: for the period prescribed by law and by the rules of the competent body (Agenas: 5 years);
- data relating to dietary requirements, accessibility or health: for the time strictly necessary to manage the service or event, after which they will be deleted or anonymised, unless required for legal obligations or disputes;
- data used for marketing and newsletters: until consent is withdrawn, with periodic verification of continued interest and deletion or anonymisation of data that are no longer necessary;
- browsing data and logs: for the period specified in the "Browsing data" section;
- evidence of consent, withdrawals and objections: for the time necessary to demonstrate compliance and manage any disputes, in accordance with the applicable limitation periods.

Disclosure of data to third parties and recipients

The collected data may be handled by the parties listed below solely for the relevant purposes. External parties processing data on behalf of the Data Controller are appointed as Data Processors pursuant to Article 28 GDPR; other parties may act as independent Data Controllers or, where the relevant conditions are met, Joint Controllers.

1. Associations. Data collected for registration for events organised by VET International S.r.l. may be provided, in individual or aggregated form, to the non-profit scientific association promoting the event.
2. Companies. Data collected for registration for events requiring the management of Educational Grants under the MedTech Europe Code of Ethical Business Practice may be disclosed to the companies sponsoring the Educational Grants, limited to the information required and in a manner that prevents a direct association between an individual sponsor and an individual healthcare professional, where required by the applicable rules. Disclosure to sponsoring companies does not authorise them to use the data for their own marketing purposes, unless the data subject has received a specific notice and an appropriate legal basis applies.
3. Suppliers. Hotels, catering providers, travel agencies, carriers and booking platforms for buses, flights and trains, payment service providers, IT and cloud providers, event, mailing and communication platforms, technical support providers, social networks and other parties necessary for the provision of services. Data disclosed to suppliers will be limited to those strictly necessary for the requested service.

4. Public authorities and competent bodies. Data collected for event registrations may be disclosed, in individual or aggregated form, to the Italian Ministry of Health, Agenas, Co.Ge.A.P.S., tax, judicial or supervisory authorities and other public bodies where required by law, including for the possible awarding of CME credits.

Data are neither sold nor transferred to third parties for their own purposes that are incompatible with those stated in this notice.

Automated decision-making and profiling

Unless otherwise stated in a specific notice, data are not used for decisions based solely on automated processing that produce legal effects or similarly significantly affect the data subject. Should such processing be introduced, the data subject will receive meaningful information about the logic involved, the significance and envisaged consequences, as well as the applicable safeguards and rights.

Data subjects' rights

Within the limits and subject to the conditions laid down by law, the Data Controller facilitates the exercise of data subjects' rights concerning their personal data.

1. Right of access: to obtain confirmation as to whether or not personal data concerning the data subject are being processed and, where that is the case, access to the data and the information referred to in Article 15 GDPR, including the purposes, categories of data, recipients, retention period, source of the data and, where applicable, automated decision-making.
2. Right to rectification: to obtain, without undue delay, the rectification of inaccurate personal data and the completion of incomplete personal data.
3. Right to erasure: to obtain, in the cases provided for by Article 17 GDPR, the erasure of personal data concerning the data subject. The Data Controller notifies recipients of any rectification, erasure or restriction in the cases provided for by law.
4. Right to restriction of processing in the cases provided for by Article 18 GDPR.
5. Right to data portability: where applicable, to receive the personal data provided to the Data Controller in a structured, commonly used and machine-readable format and to transmit those data to another controller without hindrance.
6. Right to object: to object at any time, on grounds relating to the data subject's particular situation, to processing based on legitimate interests. Where personal data are processed for direct marketing purposes, the data subject may object at any time and processing must cease for that purpose.
7. Right to withdraw consent at any time, as easily as it was given, without affecting the lawfulness of processing carried out before withdrawal.
8. Right to lodge a complaint with the Italian Data Protection Authority pursuant to Article 77 GDPR or to seek a judicial remedy pursuant to Article 79 GDPR, if the data subject believes that the processing infringes applicable law.

Requests may be sent to the Data Controller using the contact details set out in this notice, at gdpr@vetinternational.eu. The Data Controller will respond without undue delay and, as a rule, within one month of receipt of the request, subject to an extension in the cases provided for by Article 12 GDPR.



Amendments and updates to this notice

The Data Controller may update this notice to reflect regulatory, organisational or technological changes. The updated version will be published on the website together with the date of the latest update; in the event of material changes, data subjects will be informed by appropriate means.

This version of the privacy notice on the processing of personal data was updated on 10 July 2026.